

2023-24 iPad AppleCare+ Overview

Please read the full 4-year AppleCare+ for iPad Air information

<https://www.apple.com/legal/sales-support/applecare/education/applecareplusus.html>

By checking the iPad AppleCare+ box on the MySchoolBucks Registration page, the Student and the Parent acknowledge, understand, and agree to the 4-year AppleCare+ program provided by Apple, Inc.

The AppleCare+ plan is described in full in the above link. To the extent that warranty coverage is provided by a third party, such as the Vendor, the Student and the Parent shall look only to that third party for such coverage and NPS shall have no individual responsibility to the Parent and/or the Student for such losses, damages or claims which are intended to be covered pursuant to such third party warranty.

1. Please carefully read the coverage available through the AppleCare+ program.
2. Service Fees apply for some coverages.
3. The following are the exclusions that are **not** covered by insurance and for which the Student and the Parent bear the risk of loss:
 - a. The iPad power adapter/charger.
 - b. Deliberate damage, neglect or abuse caused by the Student, the Parent or others who are allowed to use the iPad. This includes intentionally marking, defacing, and/or abusing the iPad (amusement, anger, frustration, etc.), as well as damage caused by tampering with hardware components (battery housing, RAM, iSight camera, etc.), including tampering to alter NPS configurations.
 - c. Leaving the iPad unattended or failing to secure it per school recommendations.
 - d. Leaving it in an unlocked car or leaving it on the bus.
 - e. Excessive scratches/wear to iPad exterior caused by failure to regularly use the protective case.
 - f. Damage caused by repairs made by an unauthorized source, NHS iPad users should only bring iPads for repair to district tech support personnel and/or an authorized Apple Service Center.
 - g. iPad issues covered by the iPad warranty.
4. Repairs not covered under warranty/AppleCare+, must be paid for by the Student and the Parent.
5. To allow for timely processing of damage claims, if there is a cost incurred it should be paid to the NPS at the time a claim is reported. The claim will not be processed until this payment is made. If an extension or partial payment plan is requested by the Parent and/or the Student, the request should be made at the time when the claim is made. Loaner iPads cannot be issued until the fee has been paid or other arrangements for payment have been made with NPS officials. Financial assistance requests for fees will only be considered for families qualifying for financial assistance with the initial iPad fees, or in cases where NPS officials determine that extraordinary circumstances exist.
6. All damage claims should be reported to the NHS Tech Support Center immediately and no later than 5 school days after an incident.
7. In the case of damage, NHS will use reasonable efforts to make a loaner iPad available for the Student's use that will be with the original software. The Student and the Parent understand that there are a limited number of loaner iPads; those loaner iPads are dispersed on a first come first serve basis, and one may not be available at all times. The Student and the Parent are responsible for full payment for any damage incurred on the loaner iPad.
8. Additional, optional insurance can be purchased through NPS on the MySchoolBucks store.